

## Wayfinder

## Role Description

**Number of Positions Available:** 5 to 10

**Experience Level:** No Previous JDC West or similar position required

**Reporting to:** Nicole Pellaers Vice President Logistics

### About JDC West

JDC West is the most prestigious undergraduate business competition in Western Canada, hosting 1,300 attendees and uniting over 650 delegates from eleven premier post-secondary institutions each year. Over the course of three days, students from British Columbia, Alberta, Saskatchewan, and Manitoba showcase their skills in the academic, athletic, debate, and social aspects of the competition. JDC West would not be possible without the support of almost 400 volunteers and dozens of professional partners who bring this elaborate and multi-faceted competition to life.

Many volunteer opportunities are available to be a part of the competition. Volunteers must act impartial to any of the eleven competing teams. You may be ineligible to volunteer for certain positions if you are affiliated with any of the competing teams, such as (but not limited to): judging and/or coaching of the competitors; volunteering, attending, and/or donating to the team's charity causes; volunteering for Chillin' for Charity; being part of the executive team; participating or facilitating any of the programming offered by the competing teams; and more.

### Position Responsibilities:

- Greet all delegates, stakeholders, and observers
- Provide directions to all delegates, stakeholders, and observers
- Control traffic in certain areas
- Answer any questions regarding directions for the university campus and hotel or direct questions to volunteers who have the information
- Identify and report any problems, potential issues, or misconduct to the respective VP

### Position Requirements:

- Responsible and assertive
- Adaptable to different situations and environments
- Strong communication, interpersonal, critical thinking, and observational skills
- Approachable and able to provide excellent customer service
- Excellent knowledge of the university campus, hotel, and bus route schedule
- Must be able to stand for long period of times

## Volunteer Expectations

Volunteers are expected to meet all of the following requirements:

- Attend at least one virtual training session; as well as any portfolio-specific training sessions.
- Download and install applicable digital platforms and software (i.e. Zoom) used for the competition.
- Must have a working internet connection and a desktop computer and/or laptop with a working microphone and camera.
- Reply timely to emails and other methods of communication.
- Be available for at least one 4-6 hour shift. Priority will be given to applicants who are available to volunteer multiple shifts/days.