

Delegate Check in Assistant

Role Description

Number of Positions Available: 15 to 20

Experience Level: No Previous JDC West or similar position required

Reporting to: Nicole Pellaers Vice President Logistics

About JDC West

JDC West is the most prestigious undergraduate business competition in Western Canada, hosting 1,300 attendees and uniting over 650 delegates from eleven premier post-secondary institutions each year. Over the course of three days, students from British Columbia, Alberta, Saskatchewan, and Manitoba showcase their skills in the academic, athletic, debate, and social aspects of the competition. JDC West would not be possible without the support of almost 400 volunteers and dozens of professional partners who bring this elaborate and multi-faceted competition to life.

Many volunteer opportunities are available to be a part of the competition. Volunteers must act impartial to any of the eleven competing teams. You may be ineligible to volunteer for certain positions if you are affiliated with any of the competing teams, such as (but not limited to): judging and/or coaching of the competitors; volunteering, attending, and/or donating to the team's charity causes; volunteering for Chillin' for Charity; being part of the executive team; participating or facilitating any of the programming offered by the competing teams; and more.

Position Responsibilities:

- Ensure that delegates are checked-in to isolation efficiently and effectively upon arrival
- Aid with proof of vaccination checks
- Understand the rules of isolation and resolution (i.e., what delegates may or may not bring with them)
- Answer any questions regarding isolation and resolution or alternatively, know who to contact for more information
- Identify and report any problems, potential issues, or misconduct to the respective VP

Position Requirements:

- Friendly and welcoming presence
- Approachable and able to provide excellent customer service
- Detail oriented, able to multitask under pressure, manage stakeholders
- Can communicate effectively and be adaptable to new situations
- Responsible and assertive

Volunteer Expectations

Volunteers are expected to meet all of the following requirements:

- Attend at least one virtual training session; as well as any portfolio-specific training sessions.
- Download and install applicable digital platforms and software (i.e. Zoom) used for the competition.
- Must have a working internet connection and a desktop computer and/or laptop with a working microphone and camera.
- Reply timely to emails and other methods of communication.
- Be available for at least one 4-6 hour shift. Priority will be given to applicants who are available to volunteer multiple shifts/days.